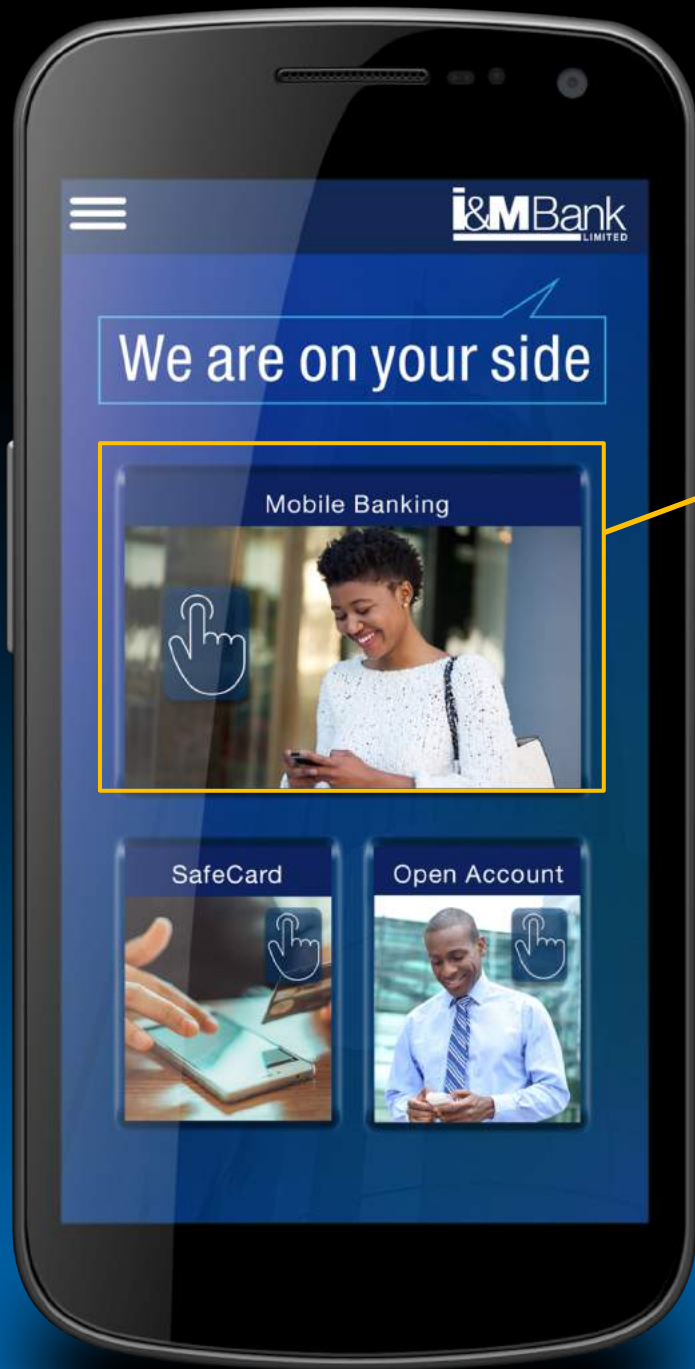


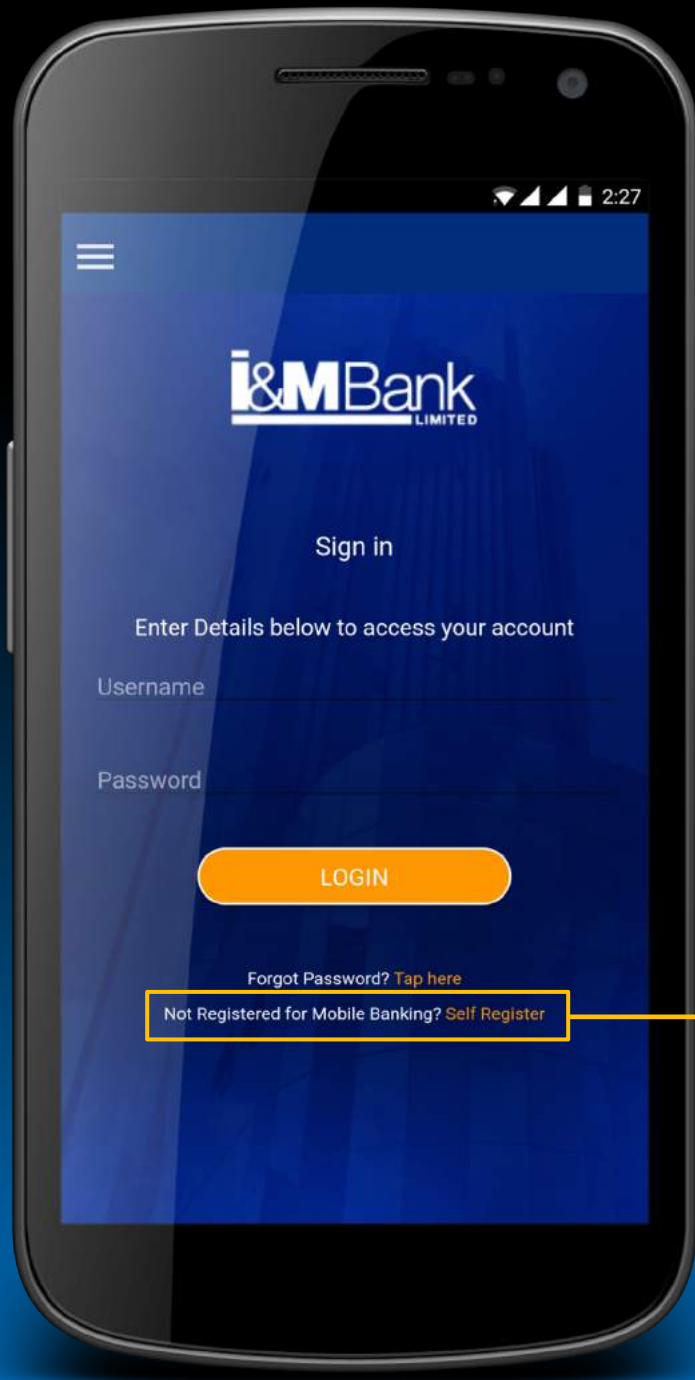
STEP 1

Once you open the App, tap on the Mobile Banking Image



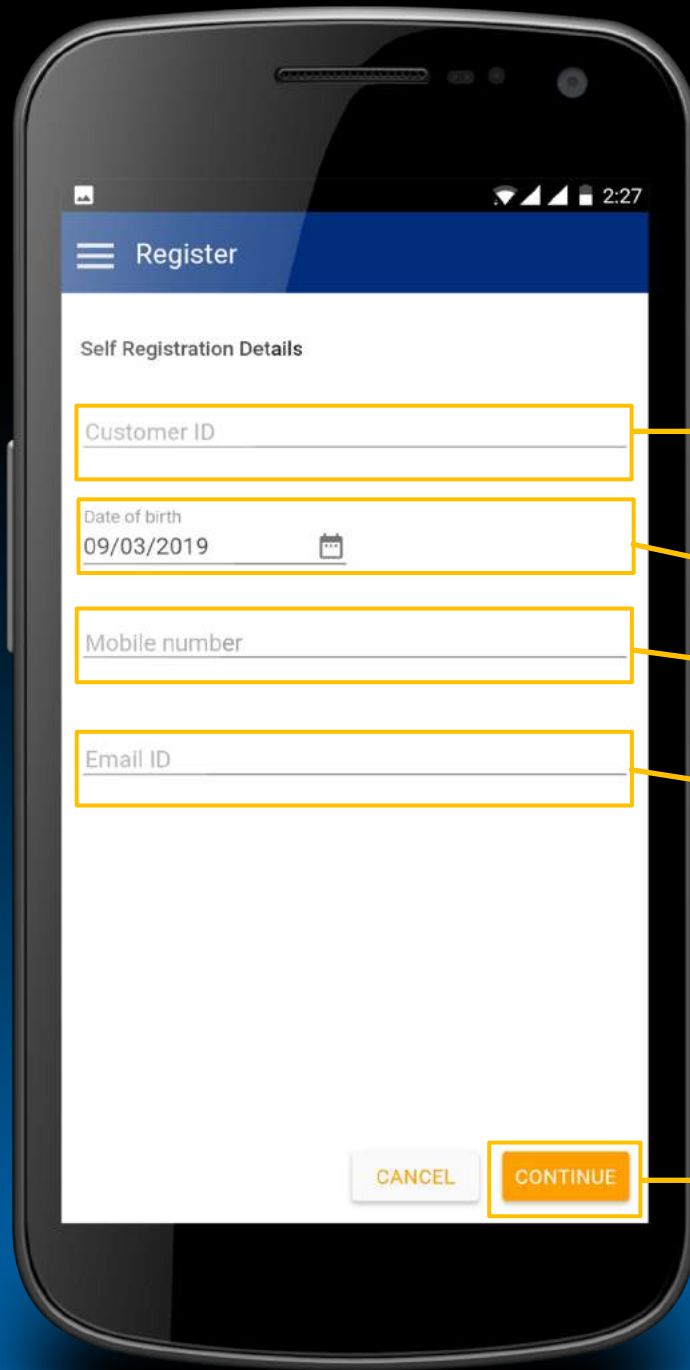
STEP 2

Tap on the Self Register option



STEP 3

Upon tapping Self Register Link, the screen below for authentication would be displayed where you need to enter your customer ID, date of birth, mobile number, email address and click “Continue”.



Register

Self Registration Details

Customer ID

Date of birth
09/03/2019

Mobile number

Email ID

CANCEL CONTINUE

Customer ID: Enter seven digits of your account number that come after the first three digits. For instance, if your account number is 00100012341201 then the username will be 0001234. You can personalize your username after login.

Date of birth: Tap on the calendar icon and select your date of birth

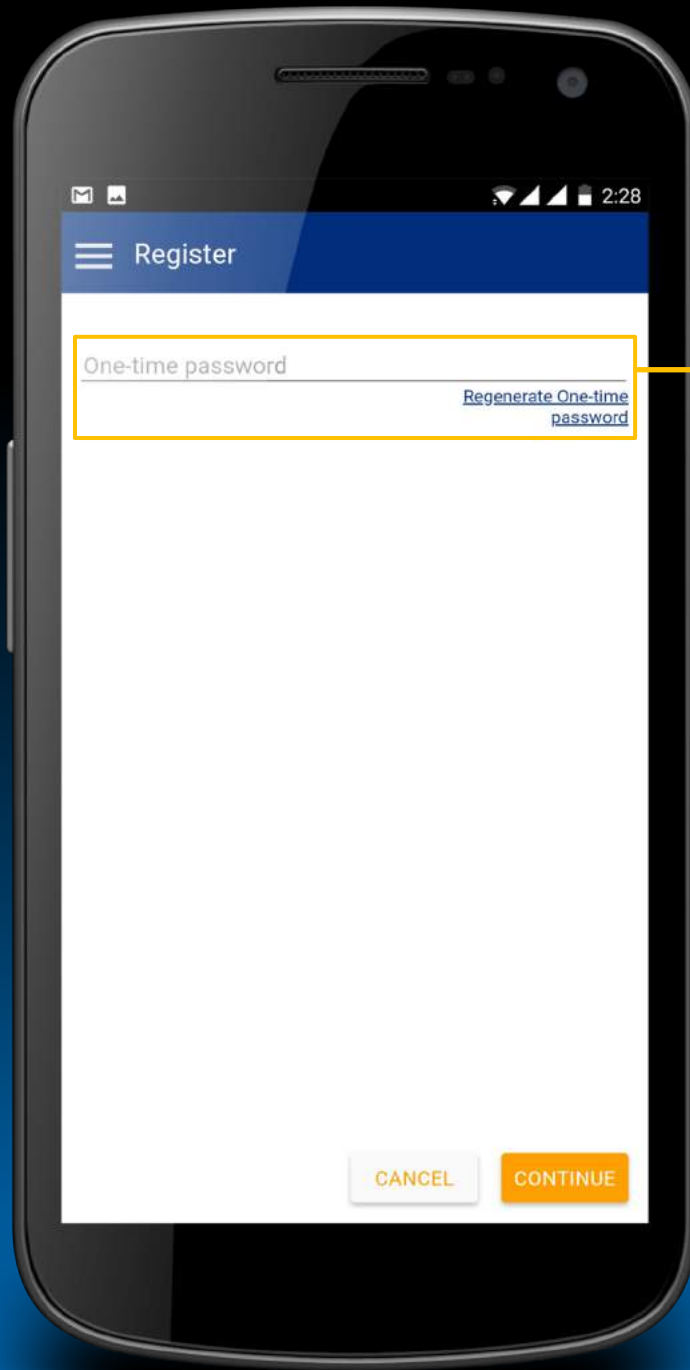
Mobile number: Enter your mobile number registered with the bank in 254722123456 format

Email ID: Enter your email address registered with the bank

Tap continue after the above details have been entered.

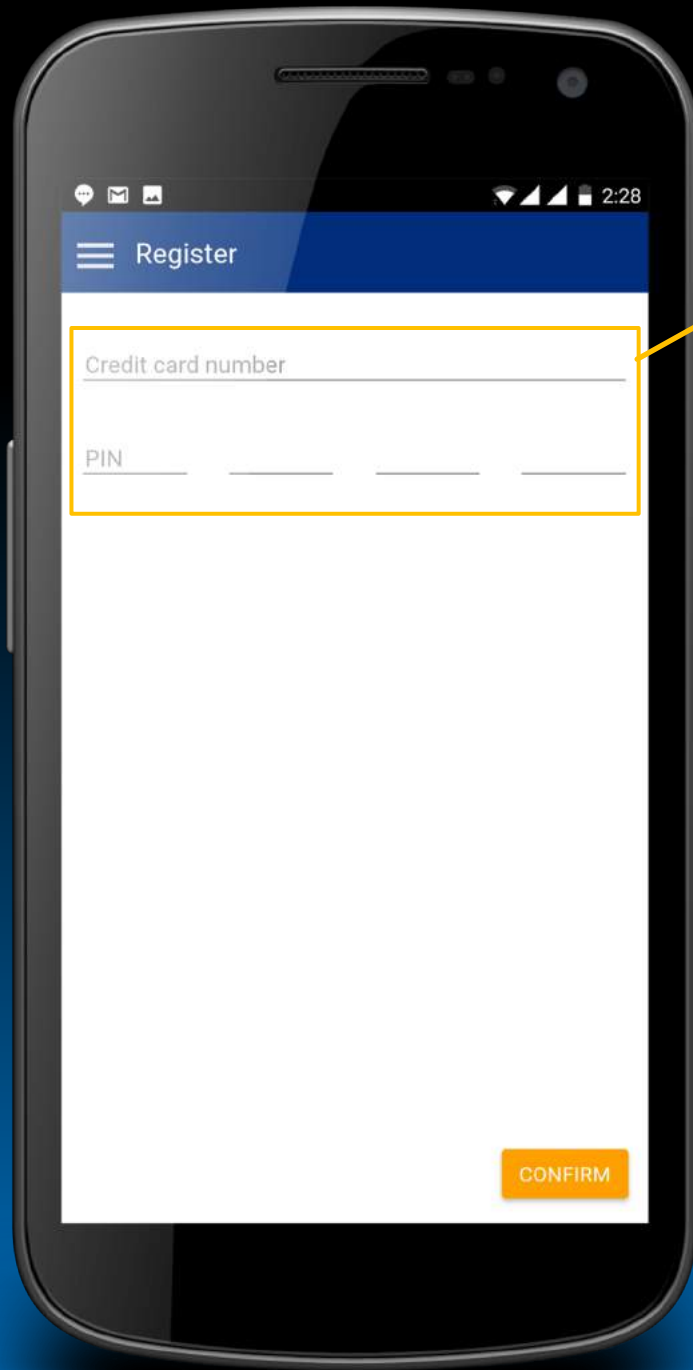
STEP 4

Once you have been authenticated, we will send a one time password for you to enter in the below screen. If one time password is not received you can click on “Regenerate One time password” to request again. Tap on **continue** once you have received and entered the one time password.



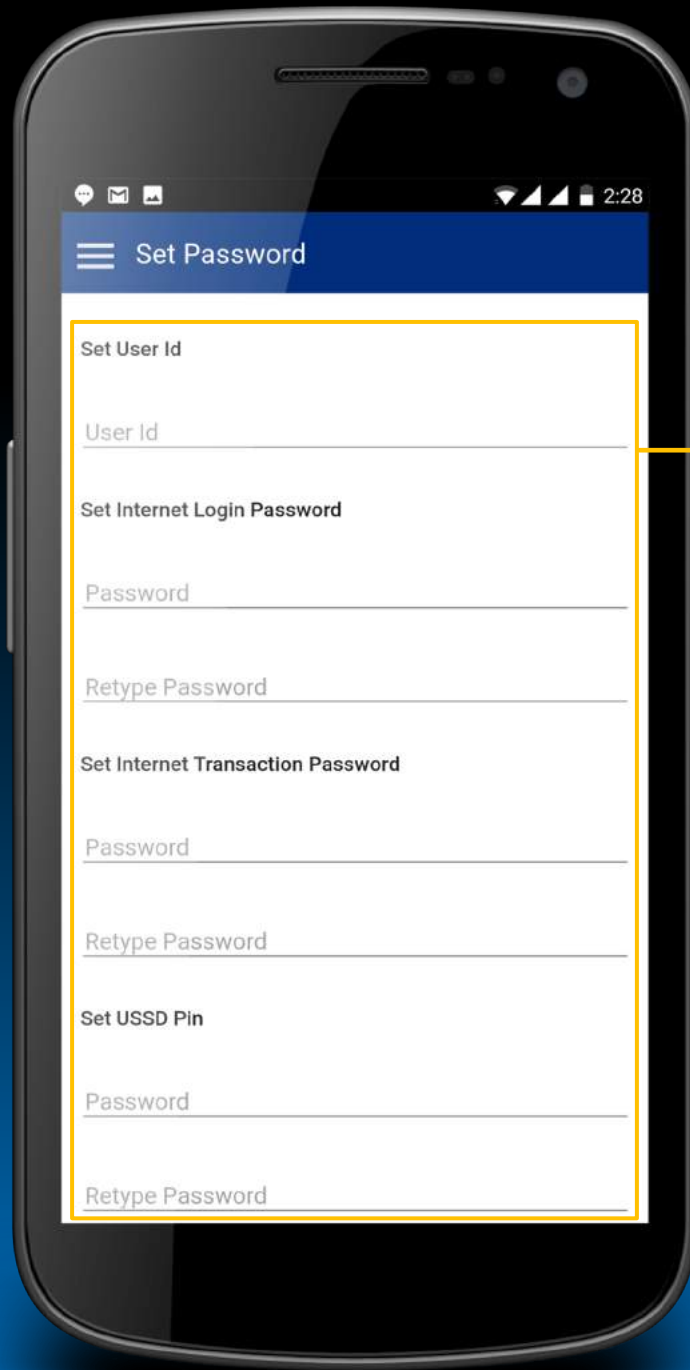
STEP 5

Once one time password is authenticated, the below screen will appear where you shall enter your full debit card number, Pin and tap on “**Confirm**”.



STEP 6

After debit card and pin authentication the below screen will be displayed for you to personalize your userID, login password, transaction password and USSD pins.



The image shows a smartphone screen with a 'Set Password' form. The form is titled 'Set Password' and has a blue header. It contains four sections, each with a title and two input fields:

- Set User Id**: One input field labeled 'User Id'.
- Set Internet Login Password**: Two input fields labeled 'Password' and 'Retype Password'.
- Set Internet Transaction Password**: Two input fields labeled 'Password' and 'Retype Password'.
- Set USSD Pin**: Two input fields labeled 'Password' and 'Retype Password'.

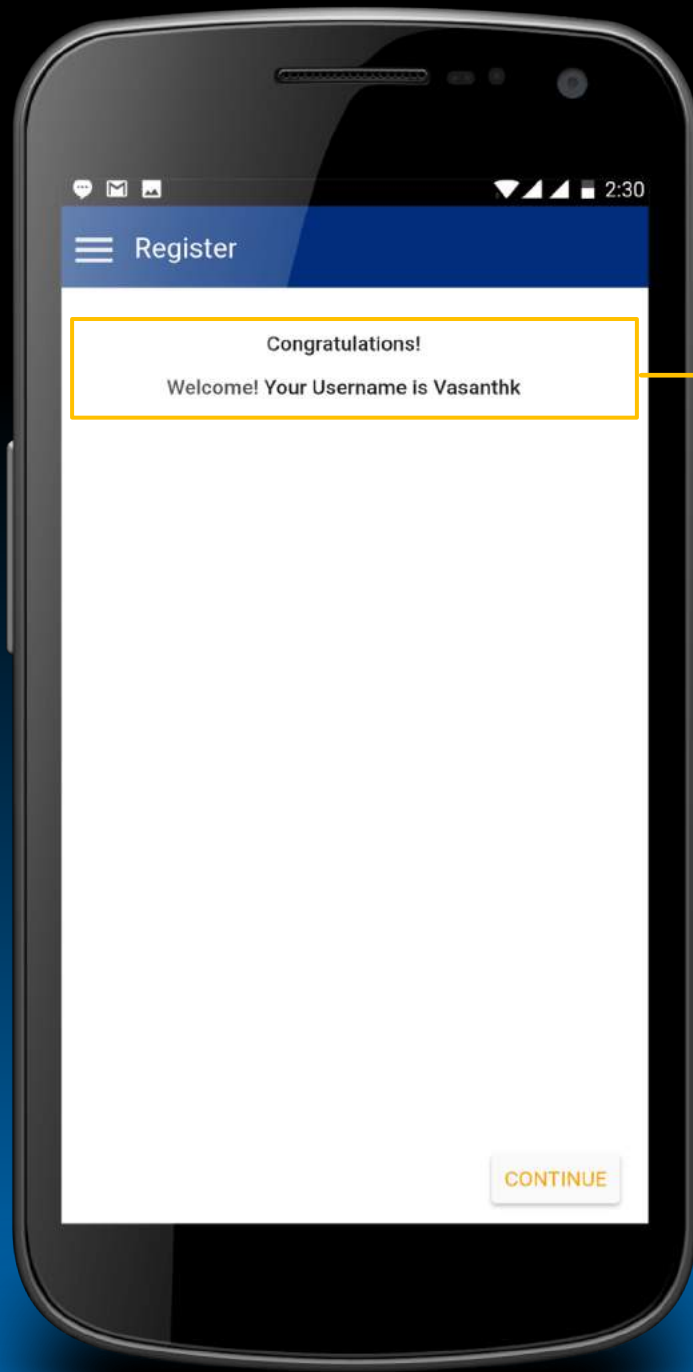
A yellow arrow points from the 'User Id' field to the text on the right.

Password must meet the following requirements:

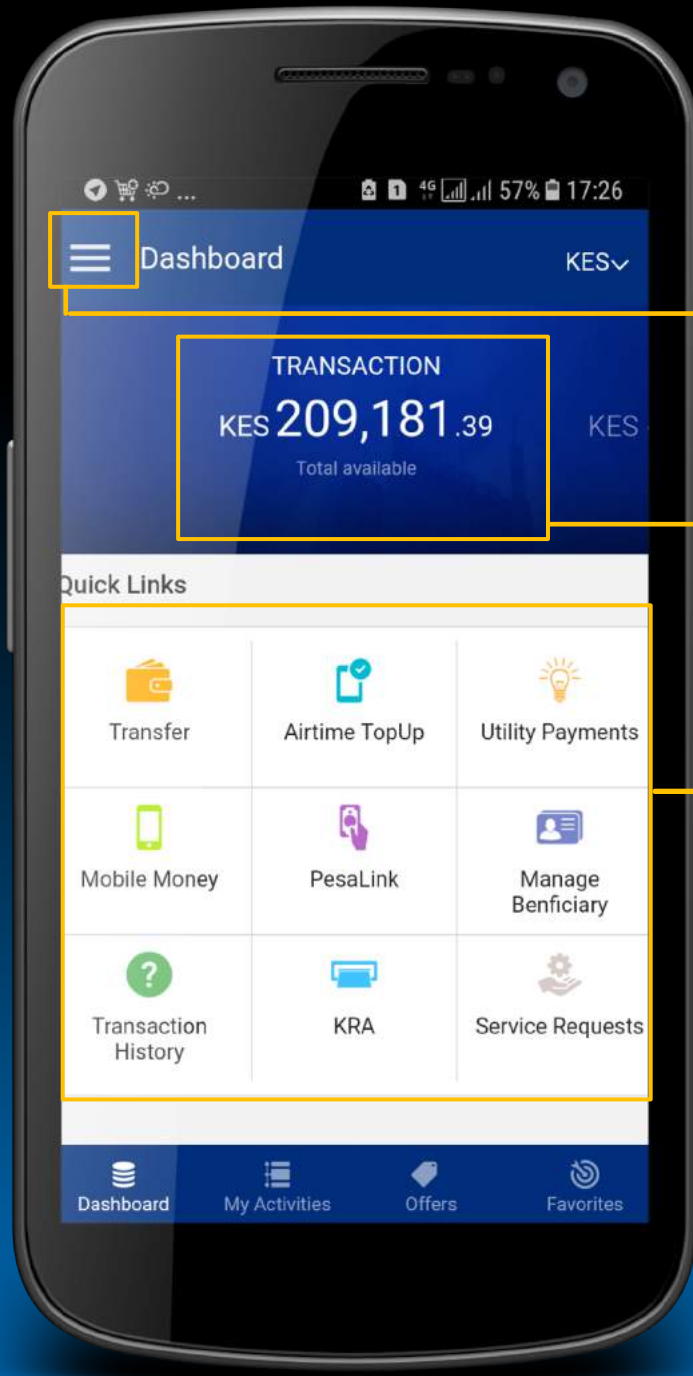
1. Minimum of 8 characters and maximum of 28 characters.
2. Contain at least one upper case letter (A to Z), one lower case letter (a to z), and one number (0 to 9).
3. Should not contain all or part of User ID.
4. Should not contain any space.
5. Login Password should be different from Transaction Password.

STEP 6

Once you have set passwords correctly, a success message would be displayed. Tap “Continue” to login using the new credentials



STEP 7



After logging in you will have below three navigation options available to you

The burger menu, from here you can access all the functionalities

Slide/swipe and Tap on the landing page

Quick links for easy transactions