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i&M Bank
LIMITED

Pay Your Multiple KPLC PostPaid Bills

Simply and conveniently at I&M Bank

i&M Bank
LIMITED

For any assistance or guidance on making KPLC
bulk payments, kindly contact us on:

Tel: +254 20 322 1000, +254 719 088 000,
+254 732 100 000

Email: Transactional.Banking@imbank.co.ke



I&M Bank is regulated by the Central Bank of Kenya


Kenya Power

**i&M BUSINESS
CONNECT**
Experience service with a difference!

KPLC BULK PAYMENT

Have multiple electricity bills to pay for? Worry no more.

At I&M Bank, you can now pay for many bills at once, free of charge!

We are pleased to introduce KPLC Bulk Payment with the following benefits:

- Pay for multiple electricity bills at once
- Free – No charges for using this service
- Receive real time confirmation of KPLC outstanding balance
- Instant update to KPLC for all payments made
- Pay any KPLC PostPaid bills - Residential or Commercial bills
- Easy reconciliation using payment records retained
- Eliminate tedious work of presenting bills to KPLC for payments

PAYMENT PROCESS

A. REGISTRATION FOR SERVICE

Contact any of our branches or your relationship manager. They will guide you on a fast and efficient registration process. You will be granted access to I&M Business Connect Web Portal: <https://app.imbank.com/bizconnect> where you can upload electricity bills for payment.

B. KPLC BILLS UPLOAD

1. Once you have registered, login to the web portal indicated in Part A above and upload bills you would like to pay for. Note the reference number generated.
2. The supervisor in your organisation should login and approve uploaded bills.
3. Proceed to make payments as guided below using the reference number generated.

C. PAYMENT METHODS

Option 1: I&M Bank Branches (Cash or I&M Account Transfer)

1. Visit any I&M Bank Branch and fill in an I&M Business Connect Deposit Slip, quoting the reference number of the uploaded file and exact amount matching the bills total.
2. Hand over the duly completed deposit slip and cash to the teller (or if paying from I&M Bank Account, give payment instructions or issue a cheque.
3. The teller will verify your reference number and amount.
4. Your payment will be processed.
5. Upon successful transaction, payment advice will be issued to you.
6. Your KPLC bills will be updated instantly and an SMS sent to you by KPLC.

Option 2: Paying from other Banks – RTGS

1. Having noted your upload reference number, visit your bank and fill in RTGS application form. In the corresponding fields, use the below information:

Beneficiary Name:	Kenya Power & Lightning Company Ltd
Beneficiary Account:	99030XXXXX (XXXXX is the 5 digit reference number generated during the file upload)
Address:	Stima Plaza, P.O. Box 30099-00100 Nairobi
Amount:	(total amount to be paid as per file uploaded)
Reason for Payment:	Electricity Bill Payment for ref XXXXX (XXXXX is the 5 digit reference number generated and authorised during file upload in A above)

If using internet banking to do RTGS in your bank, use the same information above.

2. Complete and submit your application to your bank.
3. Upon receipt of funds by I&M Bank, your payment will be processed.
4. Your KPLC bills will be updated instantly and an SMS sent to you by KPLC.